

Cycle of Program Review  
and Comprehensive Survey Projects at Cypress College

*Program Review* { Campus Support Services: Spring semesters, every three years (2004, 2007, 2010...)  
 IQA: one-quarter of the programs each fall semester, programs on a four-year rotation  
 Student Support Services: ¼ of programs each fall semester, programs on a 4-year rotation

Noel-Levitz Student Survey: Fall semesters in odd-numbered years (2003, 2005, 2007...)

Campus Climate Survey: Spring semesters in even-numbered years (2004, 2006, 2008...)

*In developing this plan, campus researchers considered surveys that might overlap in content. For example, the Noel-Levitz survey contains many items about student supports services-especially admissions and records, counseling and financial aid. The plan avoids scheduling similar surveys during the same semester.*

<b>Timeframe</b>	<b>Campus Support Services (CSS)</b>	<b>Instructional Quality Assessment (IQA) Reflects comprehensive review process; each rotation includes departments from a wide range of disciplines. (There is also 1-year IQA process, whereby all depts. annually report status on goals and objectives.)</b>	<b>Student Support Services (SSS)</b>
<b>Fall 2006</b>		<b>Group 3</b> 1. Accounting 2. Auto Collision Repair 3. Automotive Technology 4. Court Reporting 5. Culinary Arts 6. Dance 7. Economics 8. Speech 9. Mathematic 10. Mortuary Science 11. Nursing 12. Philosophy 13. Radiological Technology	1. CalWORKS 2. CARE 3. DSPS 4. EOPS 5. Library/LLRC
<b>Spring 2007</b>	1. Academic Computing-Media Services 2. Bookstore 3. Bursar's Office 4. Campus Safety 5. Institutional Research 6. Maintenance & Operations 7. Staff Development 8. Production Center 9. Public Information		

Timeframe	Campus Support Services (CSS)	<b>Instructional Quality Assessment (IQA)</b> Reflects comprehensive review process; each rotation includes departments from a wide range of disciplines. (There is also 1-year IQA process, whereby all depts. annually report status on goals and objectives.)	<b>Student Support Services (SSS)</b>
<b>Fall 2007</b>		<b>Group 4</b> 1. Art Computer Graphics 2. Dental Hygiene 3. Geology 4. Health Information Technology 5. Engineering, Engineering Tech. 6. Foreign Languages 7. History 8. Music 9. Theater Arts 10. Physics, Physical Science, Astronm. 11. Photography 12. Communications/Journalism 13. Multimedia	1. Study Abroad–International Students 2. Puente 3. Veterans  (# surveys, distributed at point of service)
Noel-Levitz Student Satisfaction Inventory (SSI)			
<b>Spring 2008</b>	<b>Campus Climate Survey of Faculty/Staff</b>		
<b>Fall 2008</b>		<b>Group 1</b> 1. Airline & Travel Careers 2. Aviation 3. Anthropology/Archeology 4. Biology 5. Counseling 6. Dental Assisting 7. Human Services 8. Management/Marketing 9. Political Science 10. Psychology 11. Sociology	<b>Group 1</b> 1. A&R 2. Assessment 3. Counseling 4. Financial Aid  (1 survey)
<b>Spring 2009</b>			
<b>Fall 2009</b>		<b>Group 2</b> 1. Air Conditioning & Refrg. 2. Art 3. Chemistry 4. CIS 5. Computer Science 6. English/Reading 7. ESL 8. Ethnic Studies 9. Geography 10. Physical Education 11. Psychiatric Technology	<b>Group 2</b> 1. Career Center 2. Transfer Center 3. Student Activities 4. Health Center 5. Library/LLRC
Noel-Levitz Student Satisfaction Inventory (SSI)			

<b>Timeframe</b>	<b>Campus Support Services (CSS)</b>	<b>Instructional Quality Assessment (IQA)</b> <i>Reflects comprehensive review process; each rotation includes departments from a wide range of disciplines. (There is also 1-year IQA process, whereby all depts. annually report status on goals and objectives.)</i>	<b>Student Support Services (SSS)</b>
<b>Spring 2010</b>	<ol style="list-style-type: none"> <li>1. Academic Computing-Media Services</li> <li>2. Bookstore</li> <li>3. Bursar's Office</li> <li>4. Campus Safety</li> <li>5. Institutional Research</li> <li>6. Maintenance &amp; Operations</li> <li>7. Staff Development</li> <li>8. Production Center</li> <li>9. Public Information</li> </ol>		
<b>Campus Climate Survey of Faculty/Staff</b>			
<b>Fall 2010</b>		<b>Group 3</b> <ol style="list-style-type: none"> <li>1. Accounting</li> <li>2. Auto Collision Repair</li> <li>3. Automotive Technology</li> <li>4. Court Reporting</li> <li>5. Culinary Arts</li> <li>6. Dance</li> <li>7. Economics</li> <li>8. Speech</li> <li>9. Mathematic</li> <li>10. Mortuary Science</li> <li>11. Nursing</li> <li>12. Philosophy</li> <li>13. Radiological Technology</li> </ol>	<b>Group 3</b> <ol style="list-style-type: none"> <li>1. CalWORKS</li> <li>2. CARE</li> <li>3. DSPS</li> <li>4. EOPS</li> </ol>
<b>Spring 2011</b>			
<b>Fall 2011</b>		<b>Group 4</b> <ol style="list-style-type: none"> <li>1. Art Computer Graphics</li> <li>2. Dental Hygiene</li> <li>3. Geology</li> <li>4. Health Information Technology</li> <li>5. Engineering, Engineering Tech.</li> <li>6. Foreign Languages</li> <li>7. History</li> <li>8. Music</li> <li>9. Theater Arts</li> <li>10. Physics, Physical Science, Astronm.</li> <li>11. Photography</li> <li>12. Communications/Journalism</li> <li>13. Multimedia</li> </ol>	<b>Group 4</b> <ol style="list-style-type: none"> <li>1. Study Abroad–International Students</li> <li>2. Puente</li> <li>3. Veterans</li> </ol>
Noel-Levitz Student Satisfaction Inventory (SSI)			